D|A DAVIDSON

Multi-factor Authentication

Multi-factor Authentication enhances your account security by requiring a code that is sent to your email address or your personal mobile phone whenever you are logging in from an unrecognized device.

When you successfully login with your username and password you are prompted to enter a Multi-factor Authentication code from a method of your choosing (text or email). Once you have collected the code that was sent to you within 10 minutes of requesting it, have it successfully entered on the continued login page, the login process is complete.

Open both the D.A. Davidson's Client Access page and your email using the tabs on the top of your browser.

Be sure you **do not** click on the **X** which will close the pages and may reset your process.

D|A DAVIDSON

Login
Log in to access your D.A. Davidson accounts.

| Username |
| Password |
| Log In |
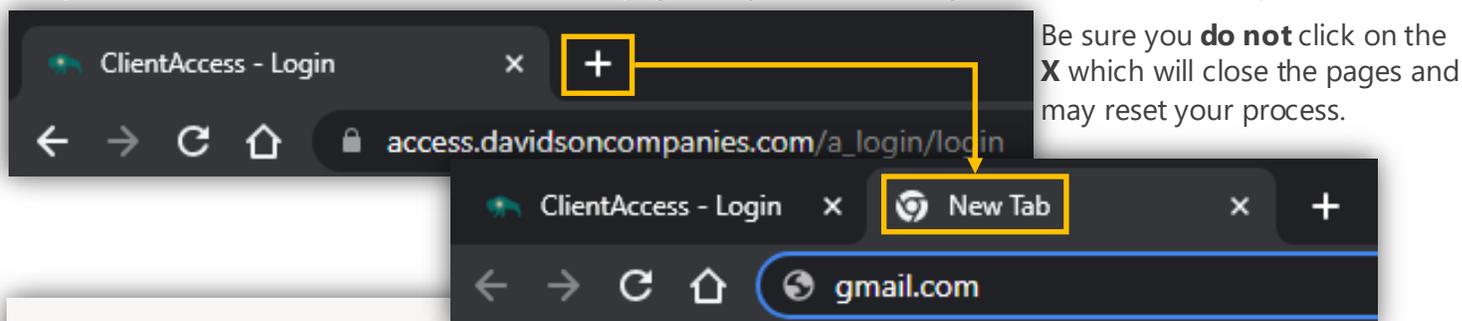
Once you have Client Access and your email tabbed at the top of your browser;

1. Sign into your email and have your inbox ready.
2. Click on the tab "ClientAccess - Login" at the top.
3. Enter your D.A. Davidson login information.
4. Once you see the Multi-factor Authentication page, click the tab for your email at the top of the browser.

5. Open the newest verification email you received. Write the code to be used on the next page.

- If you do not see the email please check in your junk/ quarantine folders.

6. Click on the tab "ClientAccess - Login" at the top.

7. Enter the 6 digit code your received in your email.

Multi-factor Authentication

A verification code has been sent to your email address alXXXX@dXXXX.cXX

Enter your code and click verify to complete verification.

☐ Remember this device for 90 days ⊘

Verify